

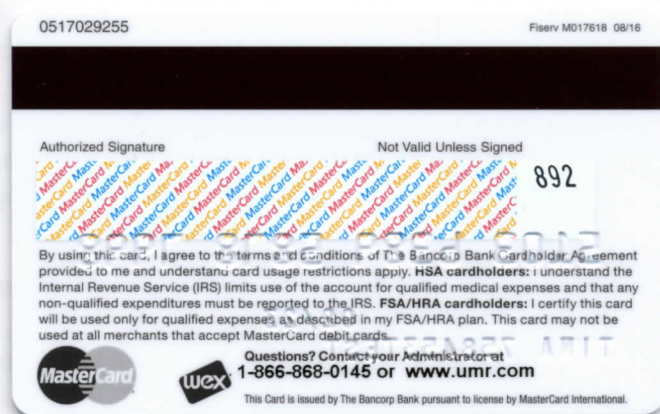
# Using your flexible spending account (FSA) just got easier.



A UnitedHealthcare Company

Activate your WEX Health Prepaid Mastercard® and unlock an easy way to pay for qualified health care expenses without needing cash up front.

You will be asked to select a "PIN" for your card during the card activation process. You are not required to select/use a personal identification number (PIN). You also cannot get cash with the debit card. If you choose to use the PIN option for transaction authorization, select the **Debit** option at the register. If you choose not to use a PIN, then you'll select the **Credit** option when authorizing a transaction using your signature.



EB CARD TESTING TPA  
82 HOPMEADOW STREET  
SUITE 220  
WEATOGUE, CT 06089

**ACTIVATE YOUR CARD TODAY BY...**

**Calling toll free 1-866-898-9795.**

Processes protected under US Patent Nos. 7,174,302, 7,197,468,  
6,000,608 and 6,189,787 with additional patents pending

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# Fast, easy, automatic!

Here's how to activate and use your WEX Health Prepaid MasterCard® for qualified expenses

## STEP 1: Activate and sign your card(s)

- To activate your card, follow the instructions on the card sticker.
- Your member ID is usually your health plan member ID, employee ID or your Social Security number.
- Sign the back of your card and have another eligible user sign the other card.
- Once activated, your full-year FSA health care amount is available on your plan effective date.
- Don't throw your cards out. At the end of the plan year, they will be reloaded with your new plan year election<sup>1</sup>.

## STEP 2: Use your card<sup>2</sup>

### Swipe your card for:

- Prescriptions and over-the-counter (OTC) expenses.
  - The amount you owe for prescriptions. (Remember to pick up your prescriptions within 30 days of fill date).
  - Eligible over-the-counter (OTC) items at participating IAS merchants and pharmacies.
  - Enter your card number on mail-order prescription invoices and online pharmacies.
- Dental expenses, Vision services and eyeglasses.
  - Use your debit card at the time of service to pay only for office visit co-pay(s), if applicable. Otherwise, wait until your claim has been processed through your health care administrator and all discounts have been applied before providing your card number to the provider to pay any outstanding patient responsibility.

### Enter your card number on the statement or online for:

- Provider statements with a "Patient Balance Due" (e.g. dental and vision plan deductibles and co-insurance). Be sure to know what service dates are included in the balance due.

## THIS CARD CANNOT BE USED FOR MEDICAL EXPENSES

## STEP 3: Save all itemized receipts

- You may be contacted by your plan administrator to submit certain receipts to verify expenses to comply with IRS guidelines.
- If you're asked to provide a receipt, it must include: merchant or provider name, description of service received or item purchased, date of service and your out-of-pocket responsibility after any insurance payment(s) or write-off(s) have been applied. Cancelled checks, handwritten receipts, your card transaction receipts or previous balance receipts cannot be used to verify an expense.

## STEP 4: Check your balances often

- Check your balance via the website or phone number on the back of your card.
- If the expense is more than your FSA balance, you may be able to use WEX Health Card for the exact amount left in your account. Use another form of payment for the difference. Check with the merchant.

<sup>1</sup> – Card will reload up to 5 years.

<sup>2</sup> - For current plan year qualified expenses only, for you and your eligible dependents.